



FOR IMMEDIATE RELEASE

### Wireless Remote Data Collection Infrastructure Implemented to Enhance Customer Service

Durham, Connecticut – February 2009 – Technical Manufacturing Corporation announced this month that it has completed the implementation of a wireless remote data collection infrastructure throughout the company. The wireless remote data collection infrastructure is the culmination of six months of development and will advance the company's Enterprise Excellence Initiative through the enhancement of overall customer service activities. Whether they are at a customer's facility, anywhere in the company or on the road, the wireless remote data collection infrastructure will help company personnel to facilitate communication and responsiveness to our customers through immediate and real-time access to sales history, work-in-process, shipping activity and inventory positions for both raw materials and finished goods at all times.

The wireless remote data collection infrastructure is based on the Exact Alliance Remote Data Collection software module and the Symbol MC9090 mobile computer as the company's preferred wireless data collection hardware solution. A Symbol AP-5131 2.4-5GHz dual radio wireless access point was also installed at the company to provide high speed wireless access to the Remote Data Collection software module anywhere in the company. The Remote Data Collection software was developed by Exact Software to provide a seamless interface between the Exact Alliance ERP system currently used by the company for MRP functionality and the Symbol MC9090 mobile computer. The Symbol MC9090 mobile computer is a Windows Mobile 5.0 based hand held system equipped with an extended range Lorax laser which quickly and accurately captures business information on a real-time basis by scanning required information directly into the system from a bar coded (code 39 extended) label affixed to each raw material and finished good. In addition to aging, ESD, MSL and RoHS information, the label identifies all raw materials and finished goods with a bar coded part number, stockroom code and lot code for two-way traceability and provides the foundation for the wireless remote data collection infrastructure.

### About Technical Manufacturing Corporation

Technical Manufacturing Corporation is a Connecticut-based contract electronics manufacturing company that has been successfully providing electronics manufacturing services to small and Fortune 500 companies worldwide since 1985. We build a wide variety of products for our customers, which are used in many different commercial and military applications across all industries including the medical, computer, automotive, aerospace, test & measurement and telecommunications. For more information, please visit us on the internet at [www.techmfgcorp.com](http://www.techmfgcorp.com) or contact David Bonito, Sales & Marketing Manager by email at [dbonito@techmfgcorp.com](mailto:dbonito@techmfgcorp.com) or by phone toll-free at (888) TECH MFG.

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645 NEW HAVEN ROAD  
DURHAM, CONNECTICUT 06422

PHONE (860) 349-1735 OR (888) TECH MFG  
EMAIL SALES@TECHMFGCORP.COM  
FACSIMILE (860) 349-8862

[WWW.TECHMFGCORP.COM](http://WWW.TECHMFGCORP.COM)